



# *SmartChecklists* deliver Time, Satisfaction and Efficiency to Improve the Bottom Line of Healthcare

**Checklists have been around healthcare for quite some time. Everyone knows that these consistent reminders and quality initiatives increase the likelihood of a positive patient outcome.**

They also play an active role in providing proof to accredited bodies that the care being provided is adequate to regain precious reimbursement dollars from payers. With the compliance compression that today's healthcare world is facing there is a significant amount of pressure to launching strategies to become lean and efficient which are accompanied by more processes and checklists that result in additional work for Frontline Staff. This additional work can completely negate the positive results expected if the right tools are not provided.

Sometimes Lean processes overlook the last piece of the puzzle which is interjecting technology into the process to not only get back the revenue that was lost, but to gain a return on investment in conjunction. Smartchecklists (or automated checklists) like those in products like RabbitTrax are delivering results that healthcare is looking for and so badly need. By using a tool like RabbitTrax a healthcare system can consolidate their entire quality initiatives, tracers or other compliance checks into one system. Once these quality initiatives are into the system they can be conducted throughout an organization by any user using a mobile device, in realtime and on the go. These Smartchecklists link an entire system's PI data together allowing Sr. Leadership to have the data at their fingertips.

Linking the data together can fast track an implemented solution from months or weeks down to days or minutes. A surgery center using RabbitTrax, which includes Smartchecklists reported a +200% return on investment. They experienced saving 6 min per checklist in addition to saving weeks on reporting. The real time transparency of the data has allowed them to resolve issues 48 hours faster. This time back has increased staff satisfaction by allowing more time with patients and decreased potential overtime.

Currently Healthcare has done a fantastic job in being in a "constant state of readiness" while suffering from a compression of compliance. This mandated world has the industry feeling more in a "state of constant anxiety" while preparing for the next survey. This anxiety comes at a cost and Healthcare has suffered without technology for this for far too long. Smartchecklists reinforce and demonstrate in real time the quality of care being provided within each department and the entire organization, thus dramatically reducing the anxiety and fear of the next survey.

More time with patients and the removal of unnecessary anxiety over compliance is just what the Dr. ordered to increase frontline satisfaction. This increased satisfaction will trickle down resulting in more satisfied patients, thus increasing revenue for providers.

It is time to combine technology advancements like smartchecklists and RabbitTrax with the lean initiatives that are being implemented within Healthcare. It is not enough to make a better process. Those enhanced processes must be supported by technology that allows staff to spend time back where it is needed most, with the patient!